

## Healthwatch North Yorkshire (HWNY) 2016/17 Annual Report

### 06/09/2017

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Link to the Healthwatch North Yorkshire Annual Report 2016/17

http://www.healthwatchnorthyorkshire.co.uk/sites/default/files/annual\_report\_2016-2017.pdf

## **Summary:**

This report highlights the work undertaken by Healthwatch North Yorkshire over the last financial year.

This period covers the final year of North Bank Forum delivering the Healthwatch North Yorkshire Contract. As of April 2017 Healthwatch North Yorkshire is now an independent charity. The report covers a number of notable achievements over the year including collaborative work over the West Yorkshire STP and a report on access to health care services in rural areas. It also outlines emerging priorities for 2017-2019 which will be consulted on in the coming months.

# Which of the themes and/or enablers in the North Yorkshire Joint Health & Wellbeing Strategy are addressed in this paper?

Themes	✓
Connected Communities	✓
Start Well	✓
Live Well	✓
Age Well	✓
Dying Well	✓
Enablers	
A new relationship with people using services	✓
Workforce	✓
Technology	
Economic Prosperity	

How does this paper fit with <u>other</u> strategies and plans in place in North Yorkshire?

- HWNY's involvement with statutory and non-statutory partners, connects us to services and their users at all stages of life; creating an on-going link to the 5 strands of this Board's Joint Health and Wellbeing Strategy.
- HWNY's obligation to be led by the experiences and preferences of both patients, and the public, is in line with the NYCC Community Plan which seeks to "support and enable North Yorkshire communities to have greater capacity to shape and deliver the services they need and to enhance their resilience in a changing world."

### What do you want the Health & Wellbeing Board to do as a result of this paper?

- To continue to support the new staff team, board members, and volunteers, at Healthwatch North Yorkshire as they seek to:
  - Increase the organisation's engagement with the public
  - Support HWNY to further develop relations with stakeholders and partners across the county.
  - Support HWNY to develop and deliver an emerging public and patient led workplan.